

iPad Implementation at Federal Agency

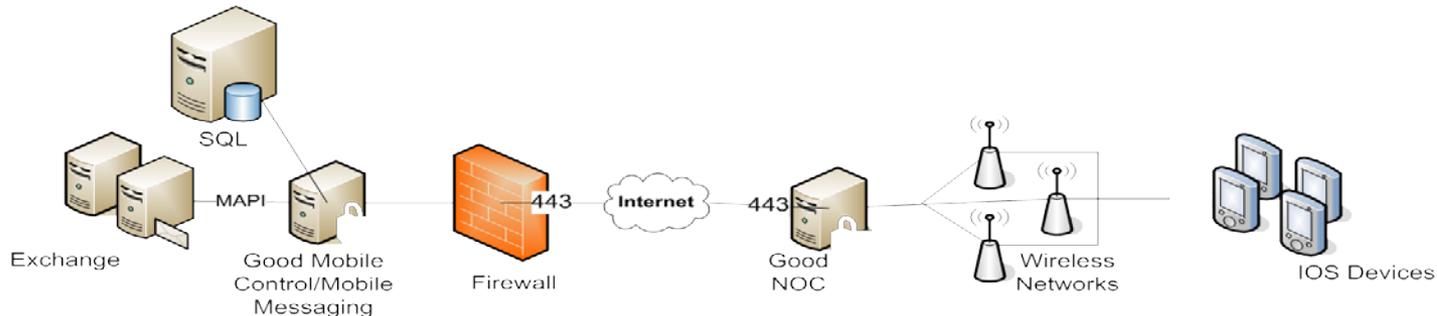
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Requirements

“Executives will have a more lightweight device instead of heavy laptops to carry around. Large screens make it much easier to read emails and documents as opposed to reading them on the current Blackberries.”

- GFE iPads to Executive staff; Corporate email, contacts, calendar, Intranet
- Multiple Vendors reviewed – MDM and “Container”
 - Good Technologies selected; FIPS 140-2 Compliance
- Simplistic design without compromising DAR and DIT security;
 - Ease of administration
 - Can scale to future requirements
 - Ease of use (user experience)

Infrastructure



- ❑ Infrastructure similar to BES
- ❑ Windows 2008 R2 on VM farm; ESXi & Vcenter 4.1
- ❑ Service Account with Send As
- ❑ Web-based admin port 8443 even from container

Policy Settings

- Implemented Policy Settings
 - Container
 - Custom Logon Banner
 - Complex password; Minimum length, mixed case, manage repeated passwords
 - Wipe device after invalid logon attempts
 - Lock application after specified idle time
 - No data movement in or out of container
 - Wipe Enterprise data after idle time (in days)
 - Device
 - Compliance Check; iOS and Hardware versions
 - Password enforcement, Wipe device after invalid attempts
 - Idle time lockout
 - Remote wipe enabled
 - Jailbreak detection
 - Minimum client (container) version
- Challenges
 - Some Policy changes are not transparent to user



Today & Roadmap

- Mobile Computing Efforts & Roadmap

- Furnished iPads

- GOOD Technologies

- Roadmap items;

- Document Management (storage and editing)

- Application Container

- Printing

- Video Conferencing

- Personal and Corporate iPads/iPhones

- Citrix Receiver

- 2-factor authentication

- RDP, Office XP Suite, Time & Attendance, Corporate Intranet, Extranet